



National Participant Network (NPN)

GUIDING PRINCIPLES OF CORE COMPETENCY TRAINING NEEDED FOR STAFF IN PARTICIPANT-DIRECTED PROGRAMS

- ◆ The NPN believes that for programs to be fully participant-directed, the participant is not in service to the program contractors, but the contractors are in service to the participant.
- ◆ The NPN believes that in order to be successful, staff in participant-directed programs need to fully embrace the concept that all participants are able to direct their own programs, when provided with adequate support.
- ◆ The NPN believes that staff in participant-directed programs must be able to communicate transparently with participants, interacting in a collaborative way.
- ◆ The NPN believes that the staff must recognize that the process is as important as the product.
- ◆ The NPN believes that staff must continually relate with empathy toward a participant.
- ◆ The NPN believes that the participant-directed philosophy must be put into daily practice by all involved in participant-directed programs.