



## **National Participant Network (NPN)**

### **GUIDING PRINCIPLES REGARDING INFORMATION ACCESS**

- ◆ The NPN supports an open and transparent relationship between the participant, the State and any contractors hired by the State. This provides the base for all communications.
- ◆ The NPN believes that the participant has the right to be included in the communication process as an equal.
- ◆ The NPN believes that for participants to be successful in their lead role in management of their plans, they must have full access to the written and electronic information and communications related to those plans.
- ◆ The NPN supports the ability of the participant to have ready access to records consistent with the limits of a State's record-keeping laws.
- ◆ The NPN believes that the flow of information to the participant should be ongoing and available in a collaborative spirit, not sporadically provided.
- ◆ The NPN believes that the frequency to which the participant accesses information is a choice left to the participant.
- ◆ The NPN believes that any charges incurred for access to communications must be reasonable and not prohibit access to a participant.
- ◆ The NPN believes that information must be received by a participant in a timely manner.